

CHRIS CHEEK

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SUMMARY

Goal-oriented technology leader and trusted business partner recognized for leveraging information security, applications, networking, operations and risk management to drive business growth. Strategic with consultative approach to identifying requirements and opportunities for organizational transformation. Interprets and communicates complex policies and procedures to others and applies significant tact and diplomacy. Committed to delivering exceptional service, excellence and application of ITIL and proven approaches that meet customer requirements and achieve process efficiencies.

SKILLS

- Budget administration
- Resource planning
- Requirements gathering
- Scrum methodology
- Leadership

EXPERIENCE

01/2020 to Current **Software Engineering Manager**

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- Recruited engineering personnel, technical staffing and decided on project team formation.
- Monitored progress on variety of software products to verify fulfillment of product and scheduling objectives.
- Developed processes to create high-quality products and customer satisfaction.
- Supervised projects to track feature requirements, milestones, resources, build releases and change requests.
- Set annual objectives, bonuses and pay adjustments and mentored team leads in resolving conflicts and managing priorities.
- Led and mentored software engineers on proper techniques and direction.

10/2018 to 01/2020 **Infrastructure Engineer Manager**

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- Planned, scheduled and controlled installation processes from start to finish to ensure all project requirements are delivered on time.
- Encouraged team collaboration and motivated individual employees through positive reinforcement and technical recognition.
- Facilitated continuous improvement initiatives with successful changes affecting operations.
- Led cross-functional teams in systems integration projects.

- 01/2017 to 10/2018** **Product Technology Owner**
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- Gathered detailed use cases and requirements through regular on-site visits, virtual meetings and customer advisory board sessions.
 - Partnered with software development team to design custom applications and trackers to meet client needs.
- 04/2015 to 01/2017** **Senior Software Developer**
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- Modified existing software systems to enhance performance and add new features.
 - Developed product and technology roadmap and strategy from concept to launch.
- 08/2014 to 04/2015** **Applications Analyst**
UAMS — Little Rock, AR
- Documented troubleshooting and problem resolution steps, including tracking identified defects.
 - Collaborated with team of developers, architects and analysts in delivering technical requirements and testing for implemented functionalities.
 - Designed, built, tested and supported new applications and modules for client service line.
 - Developed and managed project plans while providing status updates to management.
- 12/2009 to 08/2014** **Programmer**
Advanced Tissue — Little Rock, AR
- Created reusable programming libraries to support multi-project integration and rapid iterative development.
 - Contributed to API design, prioritizing ease-of-use and broad compatibility.
 - Communicated progress to stakeholders through regular updates and proactive communications.
 - Conducted full lifecycle software development in multiple software environments.
 - Delivered software solutions consistent with product roadmap, release plan milestones and key performance indicators.

EDUCATION AND TRAINING

- 08/2009** **Bachelor of Science:** Computer Science
Northeastern State University — Tahlequah, OK